

14th December 2022

Dear Valued Customer,

Over the course of the last decade, SLS have been consistent with providing deliveries to our customers at a minimum cost to them. We have weathered the storm of Brexit, Coronavirus, the subsequent impact on the global supply chain and now we have the energy crisis upon us.

It is therefore with deep regret that after 10 years of maintaining our cost for a standard delivery, we have no choice but to increase our prices to cover the increased costs of this economic climate.

The following changes will be made to our freight/delivery charges with effect from 1st January 2023. Please note that customers with pre-existing contracted delivery agreements remain unaffected.

Scientific Laboratory Supplies Delivery Charges

UK Delivery Charges	
Standard Delivery (1 to 2 days)	£15.00
Next Day	£20.00
Pre 10am	£30.00
Saturday	£35.00
SLS Dry/Wet Ice	£30.00
Hazardous Delivery Charge (ADR)	£12.00
Off-Shore	Please contact Customer Services for a quote
Failed Collections	£15.00
Orders which require palletised delivery due to size or a bespoke requirement will incur additional delivery charges	

Our chemical partners increased their prices earlier in the year and for reference this is how they currently stand:

Chemical Delivery Charges

UK Delivery Charges	
Direct Chemical Delivery	£24.00
Chemical Dry/Wet Ice	£38.00

We would like to take this opportunity to thank you for your valued custom over the years and assure you of our continued commitment to delivering our products in a safe and efficient manner next year.

Kind regards

Clare Sears
Head of Customer Services
